

# Developer on Demand

Whether it's reducing your ticket backlog or developing complex scripts, the service is tailored to your business needs. Developer on Demand provides assistance when your organization needs it most:

- + Post Go-Live Transition
- + Interim Staffing
- + Troubleshooting Support
- + Development/Enhancements

## Key Benefits

### Access to experienced, certified resources

Leverage deep technical expertise, reduce hiring expenses and overcome the risks and challenges of staff turnover.

### Easy onboarding

As a virtual program, our resources work off-site with Covestic equipment. There are no hardware or travel costs.

### Flexible terms

Contract term keeps you from getting locked into more than you need.

### Maximize your budget

Our 2-tier support model - Virtual Administrators and Virtual Technical Consultants/Developers – allows you to seek and receive support to meet just about any need.

## Covestic is a ServiceNow Authorized Partner

We apply over a decade's service management know-how to readying your people, processes and tools for a successful implementation that is not just accepted by its users, but embraced.

We don't approach projects expecting fully-defined requirements – we partner with you to architect and engineer solutions that work today and scale for tomorrow.

## ServiceNow is a different kind of ITSM solution

ServiceNow's Software as a Service (SaaS) solution provides the complete package when it comes to functionality, security, flexibility, scalability and value. When combined with Covestic Developer on Demand, you can focus less on maintaining your ITSM solution and more on maximizing the quality and value of your IT services.

► **Let's Begin.** We're passionate about working with our customers to drive down costs and maximize value via the ServiceNow platform. To learn more about Developer on Demand, contact us at (425) 803-9889 or [servicenow@covestic.com](mailto:servicenow@covestic.com).

### OUR SOLUTIONS

CLOUD COMPUTING  
OPERATIONS TRANSFORMATION

IT SERVICE MANAGEMENT  
PROJECT DELIVERY

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